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AI Testing and Experimentation Facility (TEF) for the energy sector – bringing technology to the market
Project no. 101172705



**Large-Scale Testing and Experimentation Facility (TEF) for Assessing,
Validating, and Enhancing AI-Powered Next-Generation Energy Solutions**

EnergyGuard Platform Data Protection Notice/Privacy Policy

Disclaimer:

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EnergyGuard Project Profile

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Partners











	EREVNITIKO PANEPISTIMIAKO INSTITOUTO SYSTIMATON EPIKOINONION KAI YPOLOGISTON (ICCS), Decision Support Systems Laboratory, DSSLab <u>Co-ordinator</u>	Greece
	CENTRO DE INVESTIGACAO EM ENERGIA REN - STATE GRID SA (RDN)	Portugal
	CENTRO DE INVESTIGACIONES ENERGETICAS MEDIOAMBIENTALES Y TECNOLOGICAS (CIEMAT)	Spain
	COMMISSARIAT A L ENERGIE ATOMIQUE ET AUX ENERGIES ALTERNATIVES (CEA)	France
	FUNDACION CARTIF (CARTIF)	Spain
	RIGA MUNICIPAL AGENCY "RIGA ENERGY AGENCY" (REA)	Latvia
	BLUENERGY REVOLUTION SCRL (BER)	Italy
	METASYMBOSE SAS (MS)	France
	LUXPROVIDE SA (LXP)	Luxembourg
	FUNDINGBOX ACCELERATOR SP ZOO (FBA)	Spain
	FORA FOREST TECHNOLOGIES SLL (FORA)	Spain
	FYLLA ANASTASIA (AF)	Greece
	ENGREEN SRL (ENGREEN)	Italy
	BUVNICIBAS VALSTS KONTROLES BIROJS (SCCB)	Latvia
	HAL SERVICE SPA (HAL)	Italy

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EnergyGuard Platform Data Protection Notice/Privacy Policy

This Privacy Policy (the "Policy") is intended to inform you about the terms and conditions concerning the collection, storage, and use of your personal information when you visit or use the "EnergyGuard" platform (hereinafter "The Platform") accessible at <https://dashboard.energy-guard.eu/>, provided that you are a natural person (e.g. as an employee or representative of a company). Please read this Policy carefully. By using the Platform, you acknowledge that you have been appropriately informed about the processing of your personal data as described below. For the data processing that takes place in the Website, the relevant [Privacy Policy](#) of the Website (different from that of the Platform) applies.

1 Controllers

The entities competent for the processing of your personal data in the context of the Platform are the EnergyGuard Consortium's Partners. Namely, the following:

1. **EREVNITIKO PANEPISTIMIAKO INSTITOUTO SYSTIMATON EPIKOINONION KAI YPOLOGISTON (ICCS)**, established in PATISION 42, ATHINA 106 82, Greece,
2. **CENTRO DE INVESTIGACAO EM ENERGIA REN - STATE GRID SA (RDN)**, established in RUA CIDADE DE GOA, 4-B, SACAVERM 2685 038, PORTUGAL,
3. **CENTRO DE INVESTIGACIONES ENERGETICAS MEDIOAMBIENTALES Y TECNOLOGICAS (CIEMAT)**, established in AVENIDA COMPLUTENSE 40, MADRID 28040, SPAIN,
4. **COMMISSARIAT A L ENERGIE ATOMIQUE ET AUX ENERGIES ALTERNATIVES (CEA)**, established in RUE LEBLANC 25, PARIS 15 75015, FRANCE,
5. **FUNDACION CARTIF (CARTIF)**, established in PQ TECNOLOGICO BOECILLO 205, BOECILLO 47151, SPAIN,
6. **RIGA MUNICIPAL AGENCY "RIGA ENERGY AGENCY" (REA)**, established in MAZA JAUNIELA 5, RIGA 1539, LATVIA,
7. **BLUENERGY REVOLUTION SCRL (BER)**, established in VIA GRETO DI CORNIGLIANO 6, GENOVA 16152, ITALY,
8. **METASYMBOSE SAS (MS)**, established in 4 RUE DES FRERES LUMIERE, PLAISIR 78370, France,
9. **LUXPROVIDE SA (LXP)**, established in OP DER POUKEWISS 3, BISSEN 7795, Luxembourg,
10. **FUNDINGBOX ACCELERATOR SP ZOO (FBA)**, established in ULPOSTEPU 15, WARSZAWA 02-676, Poland,
11. **FORA FOREST TECHNOLOGIES SLL (FORA)**, established in C/ORESTE CAMARCA, 4 4B, SORIA 42004, Spain,
12. **FYLLA ANASTASIA (AF)**, established in 16 IRIDOS STREET, ATHENS 15232, Greece,
13. **ENGREEN SRL (ENGREEN)**, established in VIA ELIO VITTORINI 103, ROMA 00144, Italy,
14. **BUVNICIBAS VALSTS KONTROLES BIROJS (SCCB)**, established in KRISJANA VALDEMARA IELA 157, RIGA LV-1013, Latvia,
15. **HAL SERVICE SPA (HAL)**, established in REGIONE TORAME 16, BORGOSERIA 13011, Italy

The **Erevnitiko Panepistimiako Institouto Systimatou Epikoinonion kai Ypologiston (ICCS)** serves as the Coordinator of the Consortium and the Project, as well as the Administrator of the Platform. Accordingly, ICCS acts as the primary point of contact for any matters relating to the processing of personal data in connection with the EnergyGuard Platform. If you wish to contact ICCS regarding any issue related to the processing of your personal data or the exercise of your data-protection rights, you may use the following contact details:

Email: privacy@energy-guard.eu

2 A few words about our Platform

This is the official platform of the Energyguard Project, which aims to provide a complete safe testing environment where users may test and validate their AI solutions, submit experiments, manage applications, upload and share data and access tools available at the Platform based on their business needs.

Additionally, our Platform's "Team management" area, allows users to collaboratively use common computational and experimentation resources, as well as manage the same projects and experiments.

This Policy applies exclusively to your personal data collected and processed during your browsing and use of the Platform and its tools and does not extend to all the data processed by the Energyguard Consortium for the purposes of the project. For any processing of your personal data which does not take place through our Platform, but which is related to the purposes of the Energyguard Project, you will be informed thoroughly, through more specific informative texts and notices which will be provided to you by the involved Consortium Partners which are competent for those specific purposes.

The personal data that you provide to us while browsing and/or using our Platform is subject to processing and will be kept on file under the responsibility of the Controllers, according to the conditions contained in this Notice.

3 What is Personal Data?

The term "personal data", as used in this Policy, refers to any information relating to you as a natural person, either as an individual or as a professional, that can be linked to you and/or can identify you, directly or indirectly, such as, for example: first name/last name, job position, email address etc. (*hereinafter referred to as "Personal Data" or "Data"*).

4 What is the Processing of Personal Data?

“Processing” of Personal Data refers to any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organizing, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

5 Which types of Data are we collecting about you, and how?

5.1 We collect the personal data that you choose to provide to us with directly when you browse or interact with our Platform. This may take place:

A) When you register in our Platform as Platform Administrator's personnel:

Indicative categories of collected data: username, first name, last name, email address, affiliated consortium partner, password, as well as your actions related to the project's documents and support resources (e.g. document downloads, edits etc.)

B) When you register in our Platform in the Consortium Partners' / area:

Indicative categories of collected data: username, first name, last name, email address, affiliated consortium partner, password, as well as your actions related to the project's documents and support resources (e.g. document downloads, edits etc.)

C) When you register in our Platform in the External User's area:

Indicative categories of collected data: password, first name, last name and optionally, profile pic, team, job position, date of birth, short biography, email address etc

D) When you use the Platform and its tools:

Indicative categories of collected data: usage data and metadata (such as data related to a project and your use of the Platform's features, services and used resources or files, including interactions in the team management tab etc).

Please note that some of our platform's secondary/social features allow you to provide us with optional data, such as your picture or short bio, if you wish to do so to improve your enjoyment of such features.

E) When you subscribe to receive our newsletter:

Indicative categories of collected data: Email address

F) When you communicate with us through the use of any of the Platform's "Contact Forms":

Indicative categories of collected data: Name, email, Affiliated Organization, subject and contents of your message.

G) When you use the Platform's "search" function.

Indicative categories of collected data: General data entered into the search box.

H) When you apply to have your external project approved to be onboarded on the EnergyGuard TEF and during the evaluation of your relevant application.

Indicative categories of collected data: personal data included in your application, results/outcomes/scores connected to the assessment of your onboarding eligibility, eligibility assessment result.

5.2 Data collection from other platform users

Some of the platform's users (Team Admins) of the platform may create and manage a "team" within the Platform by using the "Team Management" feature of the Platform. In the EnergyGuard Platform, a Team is a core organizational entity that enables collaborative work. Members of the same team share visibility and access to the same projects, experiments, and runs, and collaboratively use common computational and experimentation resources. You may be invited to join the platform, and a corresponding team, by an administrator of one of the platform's "teams". In that case, we will collect your email address by the team administrator who invited you, in order to forward an email invitation to you. Any further data processing by us will take place only after your registration to the Platform, in which case this Privacy Policy is fully applicable.

5.3 Additional cases of data collection

In addition to the abovementioned cases, the following personal data are also collected for purposes of Platform operation:

A) When you browse our platform, we collect data and metadata about your use of the platform including through the use of cookies or similar technologies. For more information about the collection and use of this data, please read our Platform's Cookies Policy.

B) We also automatically collect data and metadata of security logs related with your use of the platform for security purposes.

Disclaimer: When you use the Energyguard simulation testing feature, any Platform feature that needs input data from the external User to function, or enables the external User to add datasets, you should refrain from providing datasets that contain personal data. In case these datasets contain personal information, **you** (the External-User/TEF tester) act as the Data Controller for such data. In such cases, you remain solely responsible for your compliance with your data protection obligations and all other applicable legislation compliance obligations, as a Controller, and the Platform's Administrator and the rest of consortium partners process this data solely on your behalf acting as Data Processors. In this case the terms of a separate Data Processing Agreement will apply and is legally binding for you and us regarding the processing of personal data on behalf of you as the Controller.

6 Are we processing personal data belonging to minors?

In general, we do not process data concerning children under the age of 15, as the services of our Platform are addressed to persons over the age of 15 who are legally eligible to be parties to a contract within the applicable legal framework (see also our “EnergyGuard Platform Terms of Use). If we discover that we have collected Data of a minor under 15 years of age, without a legal basis for this, we will proceed to the immediate deletion of the data.

7 For what purposes is your data processed?

We collect your Data exclusively for purposes related to fulfilling the EnergyGuard Project's scientific aims, for the operation of the Platform and provision of its services, and to maintaining the efficient and secure day-to-day operation of our Platform.

More Specifically, your data is processed for the following purposes:

- (a)** If you are a partner of the EnergyGuard Consortium, with access to the partners' area of our Platform or belong to the personnel of the Platform Administrator, to provide you with access to the relevant project documents and allow you to perform necessary actions for the execution of your project tasks.
- (b)** If you are an External User, to provide you with both the Platform's core services and secondary/social features available to you.
- (c)** To disseminate our newsletter.
- (d)** To provide our Users with user support.
- (e)** To respond to your inquiries submitted through the Platform's contact forms.
- (f)** To monitor the traffic in the Platform and produce statistics relating to the use of the Platform and its features by its Users.
- (g)** To ensure information security and fraud prevention on our Platform and to prevent unauthorised access.
- (h)** To comply with our legal and regulatory obligations (e.g obligations related to the Funding framework etc).
- (i)** To improve Platform's operation, tools and functionalities.

8 What is the legal basis for the processing of your Data?

According to the applicable legislation (GDPR), the processing of your personal data, for any intent and purpose, must be based on specific legal grounds.

The processing of Platform's Users' data for the abovementioned purposes (section 7 of this Policy) is carried out based on the following legal bases:

- A) For the purposes of providing you with our Platform's services (**purpose a**), if you are a partner of the EnergyGuard Consortium, or belong to the personnel of the Platform Administrator, the processing is carried out because it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; (specifically for the successful testing of the EnergyGuard Platform as an EU platform with the goal of creating an accessible, safe environment where AI-for-energy-application developers can test and validate innovative trustworthy AI applications, while synchronising with relevant EU initiatives, thereby fostering innovation, supporting the development of critical tools related to the energy sector as part of the critical infrastructure of the EU, and providing free access to the abovementioned tools to SMEs and public organizations).
- B) Where data is processed for the provision of the Platform's core services available to the External Users of the Platform (**purpose b**), for some partners such as ICCS, SCCB, REA, CIEMAT and CEA as research or public institutions, the processing is carried out because it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; (specifically for the operation of the Energyguard Platform being part of a scientific research project, as an EU platform with the goal of creating an accessible, safe environment where AI-for-energy-application developers can test and validate innovative trustworthy AI applications, while synchronising with relevant EU initiatives, thereby fostering innovation, supporting the development of critical tools related to the energy sector as part of the critical infrastructure of the EU, and providing free access to the abovementioned tools to SMEs and public organizations). For other Consortium Partners such as AF and HAL, the legal basis of this processing (**purpose b**) is their legitimate interest seeking the same abovementioned aim as Consortium Partners of EnergyGuard and the interest or fundamental freedoms and rights of the concerned data subjects do not take precedence over the legitimate interest of the controller or of a third party.
- C) To provide you with the Platform's secondary/social features available to you (**purpose b**) and disseminate our newsletter to you (**purpose c**), the legal basis is the User's consent.
- D) To provide our Users with User support (**purpose d**), to respond to user inquiries submitted through Platform contact forms (**purpose e**), to monitor Platform traffic and produce statistics relating to the use of the Platform and its features (**purpose f**), to ensure the information security and fraud prevention on our Platform and prevent unauthorised access (**purpose g**), to improve Platform's operation, tools and functionalities (**purpose i**), the legal basis for the processing is the pursuit of legitimate interests of us and our Users.
In particular, processing "d" and "e" seek to maintain efficient communication channels with our Users and increase user satisfaction levels, processing "f" seeks to increase the reach of our platform, and processing "g" seeks to secure the data and intellectual property of both our Platform and our Users as well as the security of Consortium's systems and infrastructure and for processing "i" our legitimate interest to continuously improve the Platform and its tools to address project's requirements and User's needs.
- E) The legal basis for compliance with legal and regulatory obligations (**purpose h**) is that we are under a legal obligation to do so.
- F) With regard to the use of cookies on our website, to the extent that the cookies used are not necessary for the functioning and the smooth and secure operation of our Platform, the lawfulness of their processing relies on your consent, which you may choose to provide to us

through the options of our website's "cookie banner" (when applicable). For more information on this issue, please see our Platform Cookies Policy.

Where we act as **processor** (e.g. for data sets you upload in the Platform), the legal basis for such processing lies with you (the External-User/TEF tester) as the Data Controller for such data. In such cases, you remain solely responsible for your compliance with your data protection obligations, as a Controller, and the Platform's Administrator and the rest of consortium partners process this data solely on your behalf acting as Data Processors. In this case the terms of a separate Data Processing Agreement will apply regarding the legal basis and processing of personal data on behalf of the Controller.

9 Who are the recipients of your Data/Where are your data transferred?

As a rule, your data is only being processed by the competent, in each case, staff of the Platform Administrator or other EnergyGuard Consortium partners, to the extent that such data transfers are necessary for the attainment of the EnergyGuard Project's goals and the execution of the consortium member's project obligations.

Additionally, your data may also be transferred, where applicable and necessary, to:

- 1) Supervisory, auditing, independent, judicial, public and/or other official authorities and bodies within the scope of their statutory powers, duties and authorities when the transmission of your data, to them is required by law.
- 2) Third parties (natural persons/legal persons - other data subjects etc.) when their legal right of access to the data in question or our obligation to disclose the data to them is provided for by law.
- 3) IT and hosting providers of maintenance and other services for the Platform (if applicable).
- 4) Lawyers, law firms, bailiffs, experts, and expert witnesses, in cases where we need to take legal action to safeguard our rights and interests.
- 5) Other users of the Platform when the transfer of your data to them is necessary for the purposes described in section 7 of this Privacy Notice (e.g. use of the Team Management dashboard)
- 6) Other bodies and authorities when necessary for EnergyGuard to serve its purpose as a European Funded testing and experimentation facility.

10 How do we ensure that our Processors respect your personal Data?

The Processors (when applicable), who process your data on our behalf, have agreed and contractually bound themselves to:

- Processing your personal data solely in accordance with our instructions,
- Maintaining strict confidentiality,
- Not disclosing data to third parties without our permission,
- Undertaking appropriate security measures to protect your data,
- Complying with the legal framework for the protection of personal data, including the European GDPR Regulation.

11 Is your data being processed outside the European Union?

As a rule, your Data is not transferred outside the EU.

To the extent that your data would need to be processed outside the EU, we ensure that any such third-party transfers are covered by at least one of the legal bases and safeguards of Chapter V GDPR (such as the signing of SCCs or the existence of an active adequacy decision).

12 For how long is your data stored and when do we delete them?

As a general rule, we delete your data as soon as the processing is no longer necessary to achieve the purpose for which the data was collected or for us to comply with our legal obligations or contractual obligations related to the funding. In any case, your data will not be kept for more than 5 years after the end of the Energyguard project, in accordance with the project's record keeping obligations.

Any personal data stored in our server security logs for information security purposes (i.e. IP address), is retained for a period of two (2) years. Thereafter, the data is deleted.

We delete the Data collected by Cookies in accordance with our Platform Cookies Policy.

Once the abovementioned time periods expire, your data will be irreversibly deleted.

Please note that if in case of judicial proceedings or disputes, it might be necessary to retain your personal data for a longer period.

13 Is your data safe?

We are committed to safeguarding your Personal Data. We have taken appropriate organizational and technical measures to ensure the security and protection of your Data from any form of accidental or unlawful processing.

14 Which rights do you process in regard to your personal data?

You have the **right to access** your personal data.

This means that you have the right to be informed by us on whether we are processing your Data. If we are processing your Data, you can request to be informed about the purpose of the processing, the type of your Data we hold, who we give it to, how long we store it for, whether automated decision-making is taking place, and on how to exercise your remaining data protection rights, such as the right to rectification, the right of erasure, and the right of restriction of processing, the right to data portability and the right to file a complaint with the Data Protection Authority as well as any available information for the data source when data is not collected by you.

You have the **right to rectify** inaccurate personal data.

If you find that there is an error in your Data, you may submit a request for us to correct it (e.g., correcting your name or updating a change of email address).

You have the **right ask for the deletion of your personal data/right to be forgotten**.

You may ask us to delete your Data for example if it is no longer necessary for the processing purposes listed above or if you wish to withdraw your consent, where your consent is used as the sole legal basis for the processing.

You have the **right to restrict the processing**.

You may ask us to restrict the processing of your Data for example, for as long as your objections to the processing are pending or if part of the processing is no longer necessary to fulfil the purposes for which your Data was collected.

You have the **right to object** to the processing of your Data.

You may object to the processing of your Data where it is carried out in the pursuit of our legitimate interests or public interest, and we will stop processing your Data if there are no other compelling and legitimate grounds that override your rights and interests.

You have the **right to portability of your Data**.

You may request to receive the Data you have provided to us in a readable form or request us to transfer it to another controller directly, when the processing is based on your consent or is necessary for the performance of a contract between us.

You have the **right to withdraw your consent**.

In cases where the processing of your data, for a specific purpose, is based solely on your prior consent to the processing, you have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal. In relation specifically to any optional data (such as pictures or short bios) that you have provided us with during your use of the Platform's secondary/ social features, you may withdraw your consent by editing the user profile and deleting the optional data.

15 How can you exercise your rights?

To exercise your rights, you may send us a request to our e-mail address (privacy@energy-guard.eu). From our part, we will examine your request and reply to you as soon as possible within the deadlines provided by law.

If you are using our Platform's User area, you may also decide to change your privacy settings and request us to provide you with or delete your personal data, by choosing the relevant option in the "Privacy" tab of the members' interface.

16 Right to lodge a complaint

If you believe that: a) your request has not been adequately and/or lawfully fulfilled, or b) your personal data protection rights are being violated by any processing carried out by us, you have the right to lodge a complaint with the data protection authority of your place of habitual residence, place of work or place of the alleged infringement within the EEA.

17 How will you be informed about potential updates to this Privacy Policy?

We will update this Privacy Policy whenever necessary. If there are significant changes to this Policy or to the way we use your Personal Data, we will notify you either by posting an announcement in a prominent place within our Platform before the changes take effect or by any other appropriate means. We encourage you to periodically read this Policy to keep updated on how your Personal Data is being protected.

18 Is this policy likely to change?

This policy may be modified at any time and the current one is always the most recent version. We suggest you regularly refer to this page, to ensure that you always have access to the most relevant information.

This version of the policy is effective since 29-5-2026